

Scandic

SAFE STAY WITH US IN COVID BUBBLE

What is a COVID bubble?

A bubble means the opportunity to attend an event or travel safely. The overall planning of a travel or event bubble, which includes e.g. flights, bus transportation and testing, is usually the responsibility of the event or tour operator.

The service we provide concerns the safe construction of a bubble inside a hotel. In this case, the services of this group, usually tested, are implemented in such a way that the participants are inside the hotel only in their own group, in a bubble, separate from other customers. The arrangements aim to minimize the group's potential risk of exposure to the corona (a different matter than the corona quarantine).

Contact numbers can be reduced at the hotel:

- arranging a separate reception point for the group (all reception services)
- by dividing a larger number of people into smaller groups, with transitions, meals and gatherings minimizing other contacts
- investing in hygiene and agreeing in detail with the customer on the course of the meals
- making extensive use of facilities – e.g. recreation, meetings, etc.
- careful cleaning (disinfection), especially in the premises used by the participants (lifts, meeting rooms, public areas, etc.)
- isolating certain areas or transitions for the use of that group only (e.g. own lift / own floor)

Corona testing

If the group is being tested, the testing can be arranged at the hotel so that the group is waiting for the test results in their own rooms and then the meals will be arranged through room service. After the test results, meals can be arranged in the common room.

For accommodation groups

- Walking into and out of the room using a separate access
- The keys are made ready and can be distributed, for example, by the group leader or in a separate room, e.g. on the floor where you are staying.
- Visits to the reception can be avoided in other matters.
- The group will have its own floor / own wing / corridor, as separate as possible from other customers so that no other customers pass through the corridor.
- Breakfast / lunch / dinner in confined spaces or entirely in your own room including food.
- As a private dining area, for example, a meeting room reserved for the whole time.
- Minimize the presence of staff in the vicinity of customers, staff always have masks and gloves.
- In a serving situation, the presence of staff (either not at all or not many waiters) is avoided.
- Cleaning the dishes only after the meal is over and the group has left the room.
- At the hotel, the group has its own contact person with whom to communicate about changing matters and arrangements.

